

AMAZING.
That's what we offer.

**streaming options and
channel lineups**



whip city fiber

POWERED BY

WG+E






WESTFIELD GAS + ELECTRIC







	Channel	PlayStation Vue	Sling TV	DirecTV Now	Hulu with Live TV
NEWS	CNN	Access	Orange, Blue	Live a Little	Yes
	Fox News	Access	No	Live a Little	Yes
	MSNBC	Access	News Extra	Live a Little	Yes
SPORTS	ESPN	Access	Orange	Live a Little	Yes
	MLB Network	Core	No	Just Right	No
	NFL Network	Core	Blue	No	No
	NESN	Core	No	No	No
PREMIUM	HBO	Premium, Ultra	Premium	Premium	Premium
	Showtime	Premium, Ultra	Premium	Premium	Premium
	Starz	No	Premium	Premium	No
ENTERTAINMENT +	Animal Planet	Access	No	Live a Little	No
	Comedy Central	No	Orange, Blue	Live a Little	No
	Discovery Channel	Access	No	Live a Little	No
	Disney Channel	Access	Orange	Live a Little	Yes
	Food Network	Access	Orange, Blue	Live a Little	Yes
	Hallmark	Core	Lifestyle Extra	Live a Little	No
	HGTV	Access	Orange, Blue	Live a Little	Yes
	History	No	Orange, Blue	Live a Little	Yes
	Lifetime	No	Orange, Blue	Live a Little	Yes
	MTV	No	Comedy Extra	Live a Little	No
	National Geographic	Access	Blue	Live a Little	Yes
	TCM	Core	Hollywood Extra	Live a Little	Yes
	The Weather Channel	No	No	Just Right	No

Channel lineups are accurate as of January 1, 2018. In the fast moving world of streaming services these things change often. Please confirm your channel choices with the service provider before subscribing for service.

Live TV Streaming Options

Streaming Service	 PlayStation.Vue 			
Package Pricing	<p>Access: \$40 per month for 45+ channels*</p> <p>Core Slim: \$45 per month for 60+ channels*</p> <p>Elite: \$55 per month for 80+ channels*</p> <p>Ultra: \$75 per month for 80+ channels, plus HBO and Showtime</p> <p>Additional channel add-on packs from \$2-\$20 (can be purchased as standalone channels)</p>	<p>Sling Orange: \$20 per month 30+ channels</p> <p>Sling Blue: \$25 per month 40+ channels</p> <p>Orange + Blue: \$40 per month 45+ channels</p> <p>Additional channel add-on packs from \$5-\$15</p>	<p>Live a Little: \$35 for 60+ channels;</p> <p>Just Right: \$50 for 80+ channels;</p> <p>Go Big: \$60 for 100+ channels;</p> <p>Gotta Have It: \$70 for 120+ channels</p> <p>Add-on packs available for \$5</p>	<p>\$40 per month for 50+ Channels and Hulu Premium</p> <p>(\$15 add-ons allow for additional streams and/or additional cloud storage)</p>
Sign Up for Streaming Service	www.playstationvue.com	www.slingtv.com	www.directvnow.com	www.hulu.com/live-tv
Free Trial for New Customers	5 days	7 days	7 days	7 days
Major Networks*	ABC, NBC, FOX (Major networks live in select cities; on-demand all other locations) CBS (Only available in select markets)	ABC, FOX, NBC (Major networks live in select cities; on-demand all other locations)	ABC, FOX, NBC (available in select cities)	ABC, CBS, FOX, NBC (Major networks live in select cities; on-demand all other locations)
Sports Networks	NESN, ESPN, Fox Sports, NBC Sports Network, NFL Network	ESPN, Fox Sports, NBC Sports Network, NFL Network	ESPN, Fox Sports, NBC Sports Network	ESPN, Fox Sports, NBC Sports Network
Subscription Type	Monthly, no contract, cancel anytime	Monthly, no contract, cancel anytime	Monthly, no contract, cancel anytime	Monthly, no contract, cancel anytime
Cloud DVR	Yes (keep titles up to 28 days)	Yes, \$5 add-on for most devices (up to 100 hours-worth of content storage;), free for Roku users	No	Yes (up to 50 hours-worth of content of content storage; 200-hour upgrade available)
Video On Demand	Yes (on select channels, shows, including local channels where available*)	Yes (on select channels, shows)	Yes (on select channels, shows)	Yes (including content from Hulu Premium streaming service)
Pause, Rewind, Fast Forward	All channels	Only select channels	Video On-Demand only	Yes, but not during commercials
Replay/Catch-up	Select channels and shows	Select channels and shows	Yes (72 hours after recording)	Select channels and shows
Number of Streams Per Account	5	1 or 4 (depending on subscription)	2	2 (unlimited in-house streams for \$15 more per month)
User Profiles	10	1	1	6
Bandwidth Limiter	No	Yes	No	TBD

Streaming Device Comparison

	AMAZON FIRE TV	ROKU	APPLE TV	GOOGLE CHROMECAST
Streaming Device				
Website	amazon.com/firetv	roku.com	apple.com/tv	https://store.google.com/category/home_entertainment
List Price (USD)	<p>Fire TV: \$69.99</p> <p>Fire TV Stick with Alexa Voice Remote: \$39.99</p>	<p>Roku Ultra: \$99.99</p> <p>Roku Streaming Stick+: \$69.99</p> <p>Roku Premiere: \$69.99</p> <p>Roku Express+: \$39.99</p> <p>Roku Express: \$29.99</p> <p>Roku Streaming Stick: \$49.99</p>	<p>Apple TV 4K, 64GB: \$199.00</p> <p>Apple TV 4K, 32GB: \$179.00</p> <p>Apple TV, 32GB: \$149.00</p>	<p>Google Chromecast Ultra: \$69.00</p> <p>Google Chromecast: \$35.00</p>
TV Connections	HDMI	All: HDMI Express+: HDMI, Composite A/V for older TVs	HDMI	HDMI
Internet Connections	Both: Wi-Fi, Ethernet (with adapter, sold separately)	Ultra: Wi-Fi, Ethernet Other Models: Wi-Fi	Wi-Fi, Ethernet	Both: Wi-Fi Ultra also comes with Ethernet adapter
Content Providers Available on All	<p>Netflix, Hulu, Crackle, FilmStruck, Sling TV, PlayStation Vue, DIRECTV NOW, Hulu Live TV, HBO, SHOWTIME, PBS, PBS Kids, WatchDisney, WatchESPN, FOX NOW, Telemundo Deportes EN VIVO, Plex, Pandora</p> <p>NOTE: May be limited to certain models and geographies. Check with device manufacturer to confirm availability.</p>			
Additional Popular Providers	Amazon Video, Spotify, Amazon Music, Sirius XM, PlayOn	Amazon Video, FandangoNOW, VUDU, Google Play, YouTube, YouTube TV, Spotify, Amazon Music, Sirius XM, PlayOn	iTunes, Apple Music, Amazon Video, VUDU, YouTube, YouTube TV, Sirius XM	Google Play, YouTube, YouTube TV, FandangoNOW, VUDU, Amazon Music, Spotify, PlayOn
Missing Popular Providers	FandangoNOW, Google Play, YouTube (as of January 1, 2018), VUDU, iTunes, Apple Music	iTunes, Apple Music	Google Play, FandangoNOW, Spotify, Amazon Music, PlayOn	Amazon Video, iTunes, Apple Music, Sirius XM
Additional Features	<ul style="list-style-type: none"> Box supports 4K and HDR video Pair with select Amazon Echo voice-activated devices for hands-free control Pair with select Amazon Echo voice-activated devices for hands-free control Remote and mobile apps also work with Alexa personal assistant Amazon Fire, Android, and iOS apps available for use as remote control Screen mirroring available on Fire TV Stick for compatible Amazon Fire and Android devices Free Amazon Cloud storage for all Amazon content Supports Bluetooth accessories 	<ul style="list-style-type: none"> Ultra, Streaming Stick+: Support 4K and HDR video Ultra, Streaming Stick+, Streaming Stick: Voice Search on Remote (all models have voice search through mobile app) Ultra: USB port for personal media on external drive, microSD slot for extra memory, Ethernet port, night listening mode, enhanced remote with headphone jack and gaming buttons, and a remote finder Streaming Stick, Streaming Stick+: Wireless remote that doesn't require line of sight Express+: Has A/V connectors for using with non-HDTVs 	<ul style="list-style-type: none"> Can watch content saved on Mac computers, iOS devices, and iCloud TV app helps organize content in one interface Use Siri voice commands Single sign-on lets you log into multiple apps available with your cable/satellite package iOS app available for use as remote Can cast and control streaming content and mirror screens from compatible Macs and iOS devices using AirPlay Supports Bluetooth accessories 	<ul style="list-style-type: none"> Ultra supports 4K and HDR video Pair with Google Home voice-activated devices for hands-free control Google Home app helps you discover popular content and supported apps Can use Chrome browser to cast any tab or full computer screen to TV Screen mirroring available for compatible Android devices



www.playstation.com/en-us/network/vue/

Streaming services are not provided by Whip City Fiber. Prices and channel options are subject to change. Please confirm your options with the provider before purchase.

Access	Core	Elite	Ultra
\$39.99/mo*	\$44.99/mo*	\$54.99/mo*	\$74.99/mo*



www.playstation.com/en-us/network/vue/

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www.playstation.com/en-us/network/vue/

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Add-On Channels

Get more from your multi-channel plan by adding on select channels and bundles.

Sports Pack

\$10.00/mo*

Requires Core, Elite or Ultra Plan

Channel availability subject to seasonal programming and area blackouts.

Read details and see included NBC Sports channels.



Included in Ultra

Español Pack

\$4.99/mo* | \$3.99/mo*



\$15.00/mo*



\$10.99/mo*

+\$8.99/mo*



\$15.00/mo*



\$21.99/mo*

+\$19.99/mo*



\$13.99/mo*

+\$11.49/mo*



\$14.99/mo*

+\$12.99/mo*

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SPORTS	ENTERTAINMENT	COMEDY	KIDS	NEWS
ESPN	FX	COMEDY CENTRAL	Disney Channel	CNN
FS1	AMC	FX	nick Jr.	BBC WORLD NEWS
NETWORK	TNT	tbs	Disney XD	MSNBC
RedZone	HISTORY	Paramount NETWORK	Disney Junior	Bloomberg TELEVISION
SEC	BET	[adult swim]	CN	CNBC
FA12 NETWORK	FREE FORM	tru	BOON ERANG	newsy
			+ MORE	

SLING BLUE
\$25






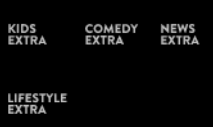








SLING ORANGE
\$20

LIFESTYLE	MOVIES	PREMIUMS	LOCALS	ESPAÑOL	INTERNATIONAL
HGTV	epix DRIVE-IN	HBO	FOX	ESPN SPORTS	CINEMA
bravo	SHORTLIST	SHOWTIME	NBC	UNIVISION	आज तक
LIFETIME	HDNET+MOVIES	STARZ	abc	azteca	mbc
Hallmark CHANNEL	TCM	CINEMAX	UNIVISION	Galavisión	SONY
food network	FANDOR	epix	UNIMAS	UNIVERSO	INTERNATIONAL TELEVISION HD
travel CHANNEL	SUNDANCE TV	CuriosityStream	local 10W	ESPN DEPORTES	G/BO HD
		+ MORE			TV5MONDE INFO
					Rai Italic



www.sling.com

Streaming services are not provided by Whip City Fiber. Prices and channel options are subject to change. Please confirm your options with the provider before purchase.

<p>CLOUD DVR</p> <p>Add for only \$5/mo.</p> <hr/> <p>More Info +</p>	<p>SPORTS EXTRA</p> <p>Add for only \$5/mo.</p>  <p>More Info +</p>	<p>COMEDY EXTRA</p> <p>Add for only \$5/mo.</p>  <p>More Info +</p>	<p>KIDS EXTRA</p> <p>Add for only \$5/mo.</p>  <p>More Info +</p>	<p>NEWS EXTRA</p> <p>Add for only \$5/mo.</p>  <p>More Info +</p>
<p>LIFESTYLE EXTRA</p> <p>Add for only \$5/mo.</p>  <p>More Info +</p>	<p>4 EXTRAS DEAL</p> <p>Add for only \$10/mo.</p>  <p>More Info +</p>	<p>HOLLYWOOD EXTRA</p> <p>Add for only \$5/mo.</p>  <p>More Info +</p>	<p>HEARTLAND EXTRA</p> <p>Add for only \$5/mo.</p>  <p>More Info +</p>	<p>BROADCAST EXTRA</p> <p>Call to Add for only \$5/mo.</p>  <p>More Info +</p>
<p>HBO®</p> <p>Add for only \$15/mo.</p> 	<p>CINEMAX</p> <p>Add for only \$10/mo.</p> 	<p>STARZ</p> <p>Add for only \$9/mo.</p> 	<p>SHOWTIME®</p> <p>Add for only \$10/mo.</p> 	<p>EPIX</p> <p>Add for only \$5/mo.</p> 



www.hulu.com

Streaming services are not provided by Whip City Fiber. Prices and channel options are subject to change. Please confirm your options with the provider before purchase.

HULU

Get 1 month free, then starts at

\$7.99/month

[SELECT PLAN](#)

- ✓ Stream on your favorite devices
- ✓ Get unlimited access to the Hulu streaming library with limited or no commercials. Enjoy full seasons of exclusive series, hit movies, Hulu Originals, kids shows, and more
- ✓ Switch plans or cancel anytime

AVAILABLE ADD-ONS

No Commercials

HBO®

SHOWTIME®

CINEMAX®

ENHANCED CLOUD DVR

Upgrade Cloud DVR to 200 hours

- Fast-forward through commercials
- No limit on simultaneous recordings
- Stream your recordings anywhere on supported devices

HULU WITH LIVE TV BETA

Get 7 days free, then starts at

\$39.99/month

[SELECT PLAN](#)

[Learn More](#)

- ✓ Watch Live TV online and on iOS, Android, Roku, Fire TV, Apple TV (4th gen), Chromecast, and Xbox
- ✓ Get unlimited access to the Hulu streaming library (Limited Commercials plan) with full seasons of exclusive series, hit movies, Hulu Originals, kids shows, and more
- ✓ Stream 50+ top Live and On Demand TV channels including sports, news, and entertainment
- ✓ Switch plans or cancel anytime

AVAILABLE ADD-ONS

Enhanced Cloud DVR

Unlimited Screens

HBO®

SHOWTIME®

CINEMAX®



Add HBO to your Hulu plan to watch some of the most addictive series, hit movies, comedy specials, documentaries, and more. +\$14.99/month



Add Cinemax to instantly access hundreds of hit movies, action-packed original series, and more. +\$9.99/month



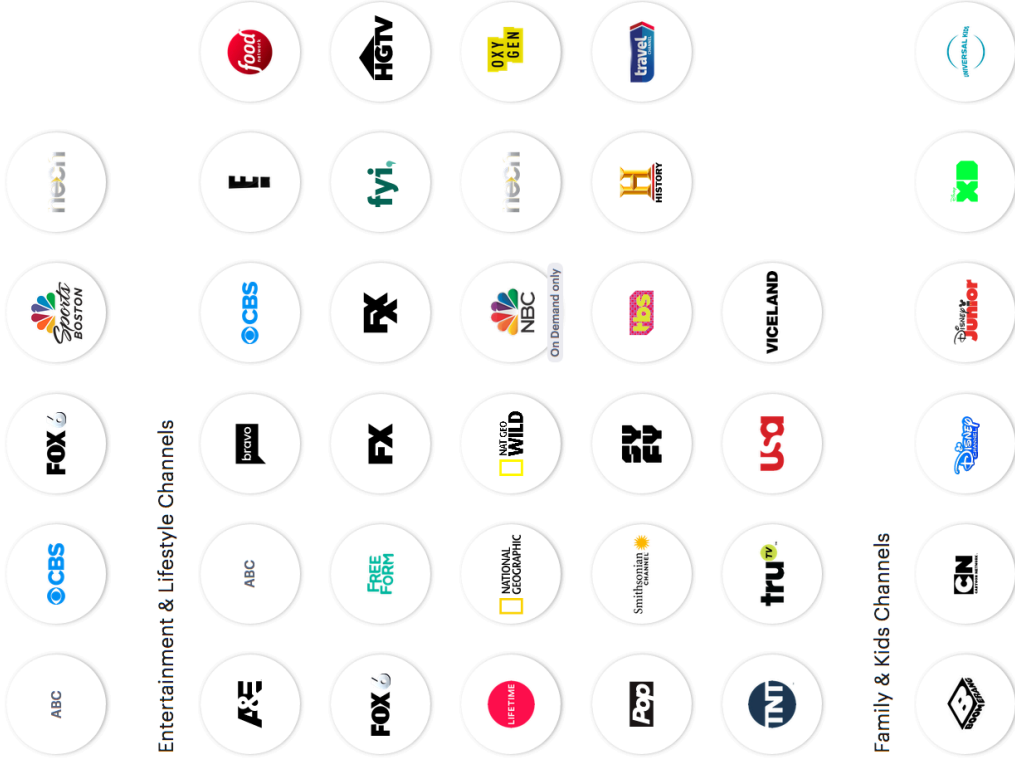
Add SHOWTIME to watch hours of award-winning series in addition to top movies, thoughtful documentaries, poignant comedy, and thrilling featured sports. +\$8.99/month



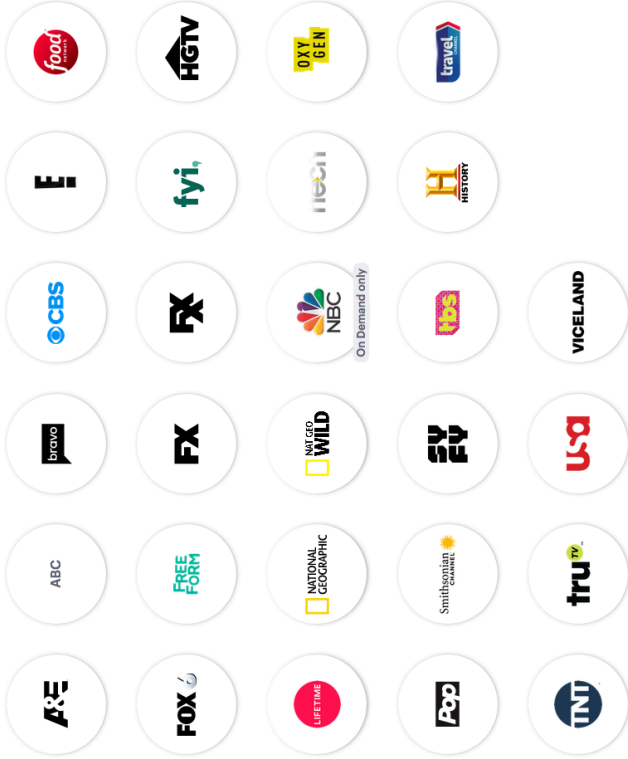
www.hulu.com

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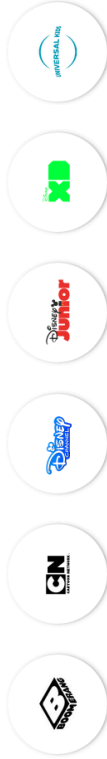
Live Local Channels



Entertainment & Lifestyle Channels



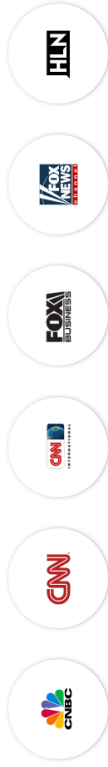
Family & Kids Channels



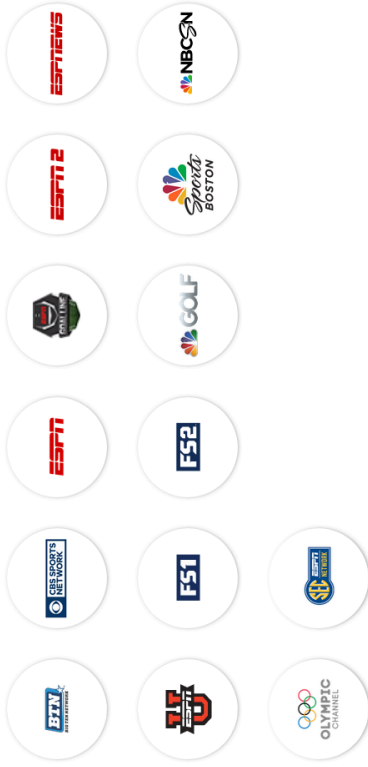
Movies Channels



News Channels



Sports Channels



Add-on Premium Channels



DIRECTV NOW

DIRECTV NOW ADD ONS:
HBO or CINEMAX \$5/month each
SHOWTIME or STARZ \$8/month each

www.directvnow.com

Streaming services are not provided by Whip City Fiber. Prices and channel options are subject to change. Please confirm your options with the provider before purchase.

LIVE A LITTLE \$35/month Get 60+ Channels	JUST RIGHT \$50/month Get 80+ Channels	GO BIG \$60/month Get 100+ Channels	GOTTA HAVE IT \$70/month Get 120+ Channels

DIRECTV NOW

DIRECTV NOW ADD ONS:
 HBO or CINEMAX \$5/month each
 SHOWTIME or STARZ \$8/month each

www.directvnow.com

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over-the-air tv and tv guides

LOOKING FOR CHANNEL 15 (Westfield's local access cable channel)?

You can watch the Channel 15 live stream including town and council meetings on your computer, tablet, or phone at the city's website: www.cityofwestfield.org/512/CH-15-Live-Stream.

OVER-THE-AIR CHANNELS IN WESTFIELD			
Market	Station	Network	Channel
Hartford, CT	WFSB	CBS	3.1
Hartford, CT	WFSB-2	Escape	3.2
Hartford, CT	WFSB-3	Laff	3.3
Hartford, CT	WFSB-4	CBS	3.4
Springfield, MA	WSHM	CBS	3.5
Springfield, MA	WSHM-3	COZI TV	3.6
New Haven, CT	WTNH-DT	ABC	8.1
New Haven, CT	BOUNCE	Bounce TV	8.2
New Haven, CT	WTNH-SD	ABC	8.3
Hartford, CT	WUVN-DT	Univision	18.1
Hartford, CT	WHTX	Univision	18.2
Hartford, CT	WUTH	Univision	18.3
Hartford, CT	LATV-DT	LATV	18.4
Waterbury, CT	WCCT-DT	CW	20.1
Waterbury, CT	This-TV	This TV	20.2
Waterbury, CT	Comet	Comet TV	20.3
Springfield, MA	WWLP-DT	NBC	22.1
Springfield, MA	WWLP-D1	CW+	22.2
Springfield, MA	WWLP-D2	ION	22.3
Hartford, CT	WEDH-1	PBS	24.1
Hartford, CT	WEDH-3	CPTV Spirit	24.3
New London, CT	ION	ION	26.1
New London, CT	Qubo	Qubo	26.2
New London, CT	ION Life	ION Life	26.3
New London, CT	ShopTV	Infomercials	26.4
New London, CT	QVC	QVC	26.5
New London, CT	HSN	HSN	26.6
New Britain, CT	WVIT-HD	NBC	30.1
New Britain, CT	COZI-TV	COZI TV	30.2
New Britain, CT	EXITOS	TeleXitos	30.3
Springfield, MA	ABC40HD	ABC	40.1
Springfield, MA	FOX6-HD	FOX	40.2
Norwich, CT	WEDN-1	PBS	53.1
Norwich, CT	WEDN-3	CPTV Spirit	53.3
Springfield, MA	WGBYDT1	PBS	57.1
Springfield, MA	WGBYDT2	World Channel	57.2
Springfield, MA	WGBYDT3	PBS Kids 24/7	57.3
Springfield, MA	WGBYDT4	Create	57.4
New Haven, CT	WCTX-DT	MyN	59.1
New Haven, CT	JUSTICE	Grit	59.2
New Haven, CT	GRIT-TV	Justice Network	59.3
Hartford, CT	WTIC-DT	FOX	61.1
Hartford, CT	Ant TV	Antenna TV	61.2
New Haven, CT	WEDY-1	CPTV Spirit	65.1
New Haven, CT	WEDY-3	PBS	65.3

Check out these online TV guides which you can set up to show what's available on local channels and with your streaming subscription!

titantv.com

streamingtvguides.com



whip city fiber

www.whipcityfiber.com

Any questions? Email us at customerservice@whipcityfiber.com or give us a call at (413) 485-1251.

There are various factors that determine the signal strength of over-the-air channels, including terrain, storms, trees, surrounding buildings, structural materials, etc. These channels are available with an antenna and can not be guaranteed by Whip City Fiber.



Did you know that local networks broadcast high-definition signals which are available over the air? You can get ABC, CBS, NBC, PBS, and more for free. All you need is an HD antenna to pick up these channels on the TVs in your home.

Whip City Fiber sells digital HD antennas with **free installation (up to \$300 value)*** to our customers. Our Antop antenna is a one-time cost of \$80. Let us know if you're interested and we'll set up installation along with your Whip City Fiber service.

Call us at (413) 485-1251 to sign up today!

ANTOP UFO Outdoor/Attic/RV HDTV Antenna | Smartpass Amplified



- New Generation digital tech design: matches mechanical antennas
- UV coating, weather resistant finish
- Smartpass technology amplifies range from 0, 55 to 65 miles
- 4G LTE Filter: blocks unwanted 3G and 4G signals
- Omni-directional reception for weak/moderate signal strength areas
- Easy home exterior installation: wall, roof, balcony
- Size: 15-inch diameter

The UFO was re-imagined and designed for omni-directional reception up to 65 miles in diameter. Truly covers 360 degrees. No rotating needed. No more playing around with re-positioning the antenna to find the right signal direction. Full channel reception and less blind spots. Perfect for Home and RV use.



** free installation available for a limited time*



whip city fiber

PREMIER
PHONE SERVICE

Get Crystal-Clear Home Phone Service For Only \$12.95/Month*

powered by  ooma

Get amazing voice technology and a top-rated phone system that provides you with an affordable, trusted, and high-quality service with many great features.



Premier Phone Service Features:

- Unlimited calling in the US, Mexico, and Canada.
- Superior voice quality and reliability with Ooma PureVoice™ HD technology.
- Includes caller-ID, call-waiting, voicemail, and 911 at no extra charge.
- Keep your current phone and phone number or pick a new number at no charge.
- Receive a text alert when 911 is called from your home.
- Block telemarketers, robocallers, and phone spammers with the most advanced privacy controls available.
- Make or take two simultaneous calls with the Instant Second Line™. Perfect for a home office!
- Interact with your favorite smart products like Amazon Echo and Nest to make your home safer and more convenient than ever before.
- Forward voicemail to your email and smartphone.
- Never miss a call when you ring your home and mobile phone simultaneously with Multi-Ring.
- Unlimited inbound and outbound calling with the Ooma mobile app.
- Works with your high-speed Whip City Fiber connection and regular home phone.
- Take advantage of low international rates or sign up for our international calling plan which includes unlimited minutes to landlines in over 60 countries and to mobile phones in over ten countries for only \$14.99/month.



*Plus required taxes and fees

Add Premier Phone Service today! Visit www.whipcityfiber.com or call 413-485-1251.

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whip city fiber

HOW MUCH COULD YOU SAVE?

Use this worksheet to estimate your savings when you choose speedy and local Whip City Fiber.

Up to 1,000 Mbps Upload and Download
No Contract | FREE Equipment | FREE WIFI | FREE Installation

Today you're paying

\$ /month

With Whip City Fiber

\$69.95/mo. for internet

\$12.95/mo.* for phone

Select a streaming service

WCF provides high-speed internet access to streaming services but does not directly provide any TV programming.

\$ /month

Total it up and see the difference!

Add up your selected services and put the total in the purple box.

\$ /month

We want to help you take full advantage of Whip City Fiber for savings every month. If you have questions, just let us know.

whipcityfiber.com | 413-572-0100